



How to Use Cloud Share

Viewing, Downloading, and Sharing Video Evidence



You will receive an email from us as sampled, you should not download the player, but right click on the red X to download the pictures.

Houston Police Department <noreply@evidencelibrary.com> | Moj, Yen | 10:00
999999999

Retention Policy HPD Electronic mail messages are available for 10 Expires 11/18/2029


i If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Bing Maps + Get more a

New Evidence Available

Dear [REDACTED],


Houston Police Department has shared the following evidence with you.
Please log into your account at us.evidencelibrary.com to view and download the evidence.



First time downloading evidence? You will need to [download the player](#).

Shared Evidence: 999999999
Share ID: 2614-B4H5CH
Shared By: Houston Police Department
Expires On: 1/20/2020

Sincerely,
Houston Police Department



This is what will appear

New Evidence Available

Dear Yen.Moi@HoustonPolice.Org,

Houston Police Department has shared the following evidence with you. Please log into your account at us.evidencelibrary.com to view and download the evidence.

VIEW EVIDENCE

First time downloading evidence? You will need to [download the player](#).

Shared Evidence: 9999999999
Share ID: 2614-B4H5CH
Shared By: Houston Police Department
Expires On: 1/20/2020

Sincerely,
Houston Police Department

Click on the View Evidence link, which will open a browser link

(The Cloud Share application works best with the [Google Chrome](#) browser)



This link will NOT work for any other user, so forwarding this email message is ineffective. Follow the steps on pages 8-11 in order to forward a link.



➔ Account Registration

First Name (Required)

Last Name (Required)

Email Address

Organization: None

The account you are about to create will not be associated with an organization. If you think your account should belong to a particular organization, contact the administrator of that organization, and they will send you an invitation. Alternatively, you can do so after you create your account.

Register

Register an account using your email address that shows on the share email.

*If you try to use a different email address, you will not see the videos.



➔ Confirm Registration

First Name (Required)

Last Name (Required)

Email Address

Same as email you received

Select a Security Question.

What was your childhood nickname? ▼

Security Answer (Required)

Security Answer

Password (Required)

Password

Confirm Password (Required)

Confirm Password

Sign In

Complete the registration and follow prompts, WRITE SECURITY ANSWER AND PASSWORD DOWN.

(HPD can reset the password, but that process can take an extended period of time.)

First Screen upon logging in

The screenshot displays a video sharing interface. At the top, three blue callout boxes point to specific fields: 'HPD OR number' points to the 'Evidence Label' field, 'Last date of video being available to download' points to the 'Expiration Date' field, and 'Date Sent' points to the 'Date Sent' field. The interface includes a 'Share ID', 'To' recipient, 'From' sender, and 'Total Size'. A disclaimer is present below the metadata. At the bottom, two buttons are shown: 'Cancel & Go to My Inbox' (labeled 'RECOMMENDED') and 'Download' (labeled 'Optional').

HPD OR number

Last date of video being available to download

Date Sent

RECOMMENDED

Optional

Evidence Label: 999999999

Share ID: 2614-B4H5CH

To: Yen Moi

Expiration Date: 1/20/2020

From: Houston Police Department

Date Sent: 11/21/2019

Total Size: 37.2MB

DISCLAIMER / INFO: By clicking the Download link, you are downloading shared evidence files from EvidenceLibrary.com. WatchGuard Video maintains the security of the files on EvidenceLibrary.com, but cannot be held responsible for the security of downloaded files.

Cancel & Go to My Inbox


Download

Cloud Share Inbox

When you click on **Cancel & Go To My Inbox**, this is what appears.
From here you can View, Download, Forward Share, and see what cases are on your list and still available.

Share Inbox

Download Selected Remove Selected

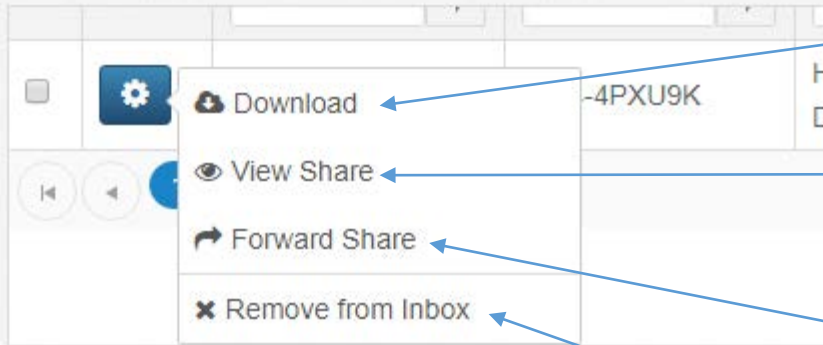
<input type="checkbox"/>		Reference Label	Share ID	From	Date Sent ▾	Expiration Date	Size	Type	Download Count
<input type="checkbox"/>		999999999	2614-B4H5CH	Houston Police Department	11/21/2019	1/20/2020	37.2MB	Secured	0

1 - 1 of 1 items

To Download/View,
or Forward Share
Click the gear icon

If you have not downloaded a copy and need to
access the video after the expiration date, you
must simply request that the ADA send you a
new link.

Options



1. Will allow you to download a copy to your local computer or network drive
2. Will open a viewer and allow you to watch video by streaming from Cloud share (like YouTube).
3. Will allow you to forward a link to the video for others to watch or download.
4. Deletes the case from your inbox

If you clicked **View Share**


Reference Label: 138333619 (4.3GB) Closed Caption **Yes** ID: 2614-AT3QYB

Originating Agency: Houston Police Department From: Houston Police Department
Date Shared: 10/1/2020 Date Sent: 10/1/2020 Expiration Date: 12/31/2020


Click a Video Stream below to begin playback.

Case ID: 138333619BWC 20200707/001 Date Created: 7/7/2020 6:50:26 PM
Video Events: 6 Attachments: 0

Event ID: 00:1d:96:02:20:22-2034254096 Date: 10/21/2019 12:52:16 PM
Vehicle/Device: Intox1 Category: Class B+ Officer: Perez, Rumalda
Badge #: #097990




Secondary



Secondary

Event ID: 00:1d:96:02:24:c0-59809149 Date: 10/21/2019 2:53:50 PM
Vehicle/Device: Tech1 Category: Officer: Skelton, Mary
Badge #: #126993



Secondary

Event ID: 00:00:00:00:a0:68-96180321 Date: 10/21/2019 1:50:12 PM
Vehicle/Device: WFC1-041064 Category: Class B+ Officer: Flores, Xavier
Badge #: #132361


Video Thumbnails – click to view

View Share

Reference Label: 138333619 (4.3GB) Closed Caption: Yes ID: 2614-AT3QYB

Originating Agency: Houston Police Department Date Shared: 10/1/2020 Date Sent: 10/1/2020 From: Houston Police Department Expiration Date: 12/31/2020



10/21/19 12:50:20 GPS: 0 MPH



0:04 / 27:39 Mic 1 Brakes Lights Houston Police Rumlalda Perez Intox1

Case ID: 138333619BWC 20200707/001 Date Created: 7/7/2020 6:50:26 PM Video Events: 6 Attachments: 0

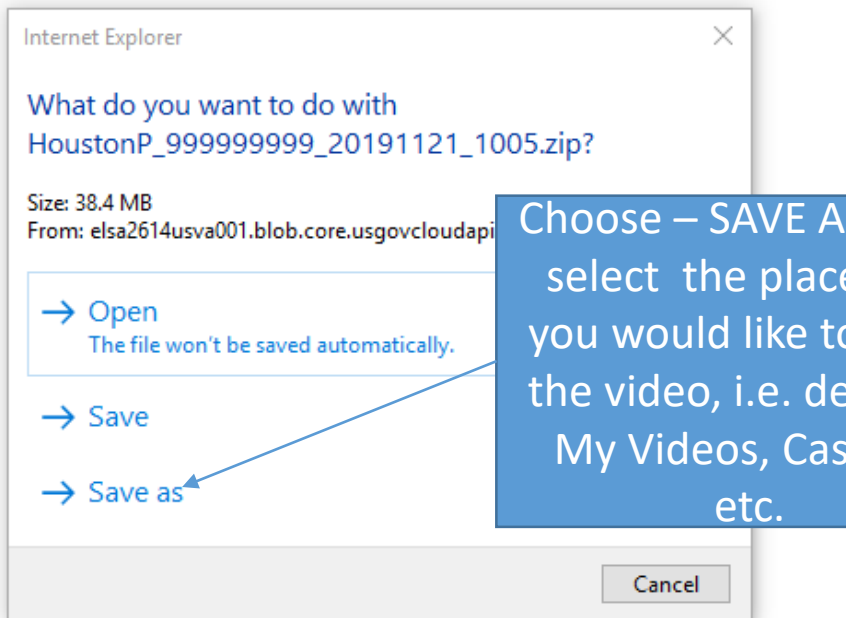
Event ID: 00:1d:96:02:20:22-2054254096 Date: 10/21/2019 12:52:16 PM Officer: Perez, Rumlalda Vehicle/Device: Intox1 Category: Class B+ Badge #: #057590



Play/Pause button

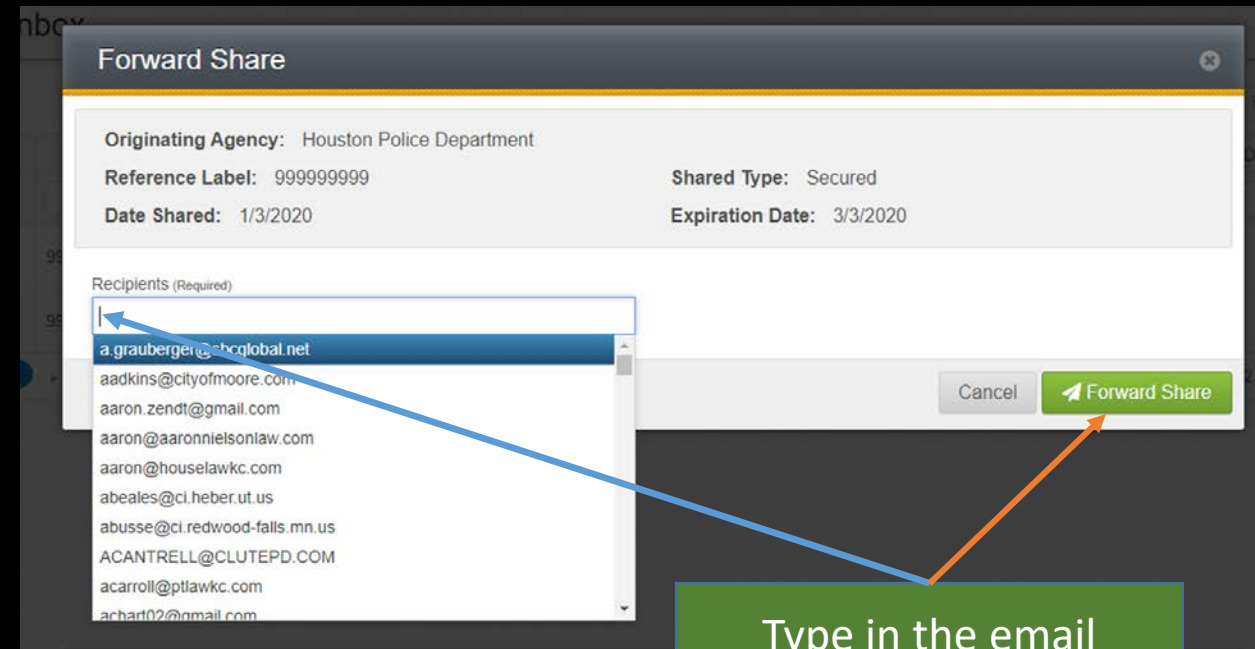
Scroll Down to see additional clickable video thumbnails

If you selected the Download Option



Choose – SAVE AS, then select the place that you would like to store the video, i.e. desktop, My Videos, Casefile, etc.

If you selected the Forward Share Option



Type in the email address of the person you wish to share to, then click Forward Share.